



URGENT PUBLIC SERVICE ANNOUNCEMENT

October 27, 2025 at 10:00 am

Effective Immediately – EXTREME WATER EMERGENCY

The Western Hills Water District has placed the entire community under strict water restrictions effective immediately.

👉 DO NOT USE WATER except for basic necessities only - flushing toilets and minimal cooking. All outdoor, laundry, and nonessential water use must stop immediately. The California Department of Water Resources (DWR) notified us this morning that the main canal feeding our system is critically low. As a result, we are unable to pump water to refill our system. DWR divers are currently investigating, and repairs may take up to one week.

⚠️ CRITICAL WARNING:

If our water storage tank runs dry, it will cause serious damage to District infrastructure and result in major delays in restoring water service to homes once supply resumes. It is absolutely essential that every household stop all unnecessary water use immediately to prevent this outcome.

Please note:

- This issue is NOT related to the Kern County Water Agency (KCWA).
- KCWA has NOT shut off our water.
- This is entirely a DWR canal issue.

Our staff are in the field managing the situation and distributing door-to-door notices. Please do not call the District office so our team can remain focused on critical operations.

We will continue to provide official updates on social media and our website as new information becomes available.

💧 This is an water emergency — every drop matters.

Help protect our system and community by conserving water immediately.
— Western Hills Water District